



APPLICATION FORM FOR HOSTING AND DOMAIN REGISTRATION

PART 1 - Customer Details

Name of Company/organization/Person: _____

Complete mailing address: _____

_____ Authorized contact person: _____

Designation: _____

Phone: _____ Fax: _____

Mobile: _____ Email: _____

Alternate Email: _____

NIC / Passport #:

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Personal Business Govt. NGO Others _____

How did you learn about COMSATS Internet Services?

- | | |
|---|--|
| <input type="checkbox"/> COMSATS Website | <input type="checkbox"/> Newspaper/Magazine |
| <input type="checkbox"/> Television / Radio | <input type="checkbox"/> Banner |
| <input type="checkbox"/> Post Card / Flyer | <input type="checkbox"/> Sales Executive _____ |
| <input type="checkbox"/> Stall/Event | <input type="checkbox"/> Other _____ |

PART 2 - Technical Details

Type of service required

Domain registration Hosting Others _____

DOMAIN REGISTRATION

Domain name: _____
(Block Letters)

Re-confirm: _____
(Lower Case)

HOSTING

Domain Name: _____

Webhosting Package: _____ (MBs/GBs)

Database Package: _____

Type of database: _____

Type of hosting:

Linux Windows

FOR OFFICIAL USE ONLY

Receipt #: _____

Date: _____

Amount deposited: _____

Duration: _____

Mode of Payment:

Cash: Cheque: Credit Card:

Cheque # or approval code: _____

Sales made by: _____

Designation _____

Remarks: _____

Signature _____

24 to 72 hours are required to complete customer request

I have read the terms and conditions given on the back page and hereby accept them

Signature of Customer: _____

Date: _____



TERMS AND CONDITIONS

WEB HOSTING AND DOMAIN REGISTRATION

1. COMSATS reserves the right to suspend or cancel a customer's access to any or all services provided by COMSATS when COMSATS decides that the account has been misused.
2. COMSATS reserves the right to refuse service and / or access to its servers to anyone without any reason.
3. COMSATS will not allow any of the following content to be stored on its servers:
 - (i) Illegal Material - This includes copyrighted works, commercial audio, video, or music files, and any material in violation of any Federal, Provincial or local regulations.
 - (ii) Adult Material - Includes all pornography, erotic images, or otherwise nude or obscene content.
 - (iii) Warez - Includes pirated software, ROMS, emulators, hacking, password cracking, IP spoofing, etc., and encryption of any of the above. Also includes any sites which provide "links to" or "how to" information about such material.
 - (iv) Sending SPAM emails using COMSATS hosting servers is strictly prohibited. COMSATS reserves the right to suspend services without prior notice.
4. Resources are defined as bandwidth and / or processor utilization. When a website is found to be monopolizing the resources available, COMSATS reserves the right to suspend that site immediately. This policy is only implemented in extreme circumstances and is intended to prevent the misuse of COMSATS servers.
5. Refunds will not be allowed. However, In genuine cases, written requests with valid reasons will be forwarded to higher authorities and if accepted, the refund will be made accordingly after written deduction against the used period of hosting.
6. COMSATS will not be responsible for liabilities, losses, costs and claims, including reasonable attorney's fees asserted against COMSATS arising out of:
 - i. any injury to person or property caused by any products sold or otherwise distributed in connection with COMSATS' server;
 - ii. any material supplied by customer infringing on the proprietary rights of a third party;
 - iii. copyright infringement and any defective products sold to customer from COMSATS' server;
 - iv. access delays or interruptions to our web site or domain name registration system;
 - v. data non-delivery or misdelivery between Customer and COMSATS;
 - vi. events beyond or control (i.e. acts of God), force majeure.
 - vii. the loss of registration or processing of a domain name or the use of a domain name;
 - viii. the failure for whatever reason to renew a domain name registration;
 - ix. the unauthorized use of Customer's account or any of the services provided to Customers by COMSATS;
 - x. errors, omissions or misstatements;
 - xi. deletion of, failure to store, or failure to process or act upon email messages;
 - xii. processing of updated information to Customer's registration record;
 - xiii. development or interruption of Customer's web site;
 - xiv. errors taking place with regard to the processing of Customer's application;
 - xv. COMSATS will not allow publishing of any kind of content/material which are anti-Pakistan or against the ideology of Pakistan on any website hosted on COMSATS servers.
 - xvi. COMSATS will not allow publishing of any kind of contents or material which is against Islam or any other religion.
 - xvii. COMSATS will not allow publishing of any kind of material or contents which is not permissible as per Cyber Crime Act 2009.
7. COMSATS is not responsible if during domain registration process any third party acquires the requested domain. Customer can request a new domain then or else deposit can be refunded if the domain is taken.
8. COMSATS will not be responsible in case of loss of e-mails and web contents. However, COMSATS will try its best and provide all possible assistance to recover the lost data.
9. The customer will pay in advance the registration and hosting charges and will pay the renewal fee at due date to keep active its domain. Domain name and hosting will be renewed upon receiving of the advance amount before due date. If the renewal fee is not received before due date, the domain will be suspended and COMSATS will not be responsible of any loss or expiry. If the amount is not received within one month from the due date, hosting will be terminated and customer will be responsible for paying the outstanding amount.
10. Customer will not transfer the domain name to another domain name registrar during the first 60 days from its initial date.
12. COMSATS reserves the right to change above terms & conditions without any prior notice.